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*Current as at January 2023*

The following Code sets out how approved providers and their workers and governing persons must behave and treat consumers when providing aged care services.

*When providing care, supports and services to people, I must:*

- a) act with respect for people’s rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions*
- b) act in a way that treats people with dignity and respect, and values their diversity*
- c) act with respect for the privacy of people*
- d) provide care, supports and services in a safe and competent manner, with care and skill*
- e) act with integrity, honesty and transparency*
- f) promptly take steps to raise and act on concerns about matters that may impact the quality and safety of care, supports and services*
- g) provide care, supports and services free from:*
  - (i) all forms of violence, discrimination, exploitation, neglect and abuse*
  - (ii) sexual misconduct*
- h) take all reasonable steps to prevent and respond to:*
  - (i) all forms of violence, discrimination, exploitation, neglect and abuse*
  - (ii) sexual misconduct*



# Appendix 1B - Disability sector Code of Conduct (NDIS Code)

*Current as at January 2023*

The NDIS Code of Conduct applies to registered NDIS providers and their employees.

*The Code of Conduct requires workers and providers who deliver NDIS supports to:*

- *act with respect for individual rights to freedom of expression, self-determination, and decision-making in accordance with relevant laws and conventions*
- *respect the privacy of people with disability*
- *provide supports and services in a safe and competent manner with care and skill*
- *act with integrity, honesty, and transparency*
- *promptly take steps to raise and act on concerns about matters that might have an impact on the quality and safety of supports provided to people with disability*
- *take all reasonable steps to prevent and respond to all forms of violence, exploitation, neglect, and abuse of people with disability*
- *take all reasonable steps to prevent and respond to sexual misconduct.*